



## Socialization of Health Protocols for Public Transportation Users During the Covid-19 Pandemic at the North Jakarta Shipping High School in 2021

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### ABSTRACT

As a lecturer, you are required to carry out the tridharma of higher education. One of them is Community Service (PKM). On this occasion we will hold a PkM at the North Jakarta Vocational High School (SMK). The socialization of Covid-19 prevention at various meeting points between land and sea transportation modes is expected to be able to provide understanding to students and students who are users or passengers of public transportation to implement health protocols as a preventive effort and break the chain of Covid-19 spread. Some protocols for preventing Covid-19 transmission in public areas include users of Land, Sea and Air Transportation. Schools as educational institutions also need to develop a culture of discipline towards the 5M Health protocol (wearing masks, washing hands, maintaining distance, covering crowds, limiting mobilization and interaction). Based on this, we strive to provide socialization on the importance of health protocol discipline in the school environment. It is hoped that through this socialization, teachers and students will be able to implement a culture of discipline in obeying health protocol rules.

## **INTRODUCTION**

The Covid-19 pandemic entered Indonesia on March 2, 2020 for the first time, the government announced two cases of positive patients with Covid-19. In Indonesia, the transportation industry sector is among those affected by the Covid-19 pandemic on a global and international scale. Various policy regulations on airlines were enacted in order to reduce the spread of Covid-19. High community mobility and densely populated causes the spread of positive cases of Covid-19 in Indonesian provinces to be relatively fast, it is not optimal for transportation actors to comply with Covid-19 prevention and control health protocols, such as the application of maintaining distance, using masks, and washing hands in 6 steps with soap, so counseling activities are carried out. The Central Bureau of Statistics (BPS) reported the results of a survey on the level of community compliance in implementing health protocols during the Covid-19 pandemic, the results showed that the majority did not comply with health protocols and PSBB rules, 55% of respondents stated that there were no severe and strict sanctions, and 33% of respondents did not comply because it made their work difficult, and 23% said the prices of masks, face shields, and other protective equipment were expensive (Triana et al., 2021)

Ministry of Transportation officially issued Minister of Transportation Regulation Number 41 of 2020 (Kementerian Perhubungan, 2020) on Amendments to Minister of Transportation Regulation Number 18 of 2020 on Transportation Control in the context of Preventing the Spread of Covid-19. This regulation was stipulated on June 8, 2020 as a follow-up to the Circular Letter of the Task Force for the Acceleration of Handling Covid-19 Number 7 of 2020 concerning Criteria and Requirements for People's Travel during the Adaptation of New Habits Towards a Productive and Safe Covid-19 society, Transportation control includes all modes, both land transportation (private vehicles and public transportation such as passenger cars, buses, and river, lake and crossing transportation), sea, air and railways, public transportation passengers and private vehicles, operators of transportation facilities and infrastructure are required to implement health protocols, implement restrictions on the number of passengers from the number of seating capacities and implement physical distancing. The application of health protocols starts when preparing for travel, during travel and when arriving at the destination or arrival. Based on the Circular Letter of the Minister of Transportation Number 45 (Kementerian Perhubungan Republik Indonesia, 2021) Circular Letter of the Ministry of Transportation Number 45 of 2021 concerning instructions for the Implementation of Domestic Travel by Air Transportation during the Coronavirus Disease 2019 (Covid-19) Pandemic also regulates health protocols for domestic air transportation travel specifically, Every passenger who is

declared flightworthy and can enter the cabin of an aircraft to travel by air (safe to fly) must have gone through a series of checks (verification and validation) of documents, luggage and others at the departure airport, including: (1) Passengers submit a certificate of Covid-19 health test results from the health department shown to passengers to the Port Health Office (KKP), (2) KKP examines and certifies the certificate, (3) First check (security check point 1) by aviation security officers managing airports, (4) Second check (security check point 2) by aviation security officers managing airports, as well as provisions after the arrival of prospects Indonesian citizens who are Indonesian Migrant Workers (PMI), students, and government employees from foreign service trips, must quarantine at Wisma Pademangan (costs borne by the government). Indonesian citizens who have a status other than the criteria number 1, are required to quarantine in a place certified by the Ministry of Health and the costs are borne by themselves. For foreigners who have the status of foreign diplomats outside the head of foreign representatives, must undergo quarantine in a place that has been certified by the Ministry of Health and the costs are borne by themselves. After completing quarantine, both Indonesian and foreign prospective feeders are required to retest the RT-PCR test swab. The above points apply to all ages.

### **1. Problem Statement**

- 1.How to increase awareness of health protocol services to public transportation users?
- 2.How to increase public transportation users' awareness of health protocols?
- 3.How do public transportation users remain compliant and disciplined with health protocols?
- 4.How can policymakers be able to provide detailed explanations of theoretical concepts and realities that can be applied in work, can provide motivation, inculcate good ethics and character, so that public transportation users can understand and carry out health protocols with full awareness?
- 5.How to motivate public transportation users to follow health protocols?

### **2. Research Objectives**

- 1.How to increase awareness of health protocol services to public transportation users?
- 2.How to increase the awareness of public transportation users to the health process?
- 3.How do public transportation users remain compliant and disciplined with health protocols?

4. How can policymakers be able to provide detailed explanations of theoretical concepts and realities that can be applied in work, can provide motivation, inculcate good ethics and character, so that public transportation users can understand and carry out health protocols with full awareness?
5. How motivate public transportation users to follow health protocols?

## **IMPLEMENTATION AND METHODS**

The implementation of this socialization was carried out by means of an interactive presentation with students in a virtual room with the theme "Socialization of Health Protocols for the Use of Public Transportation at North Jakarta Shipping Vocational High Schools (SMK) during the Covid-19 Pandemic in 2021.

### **1. Stage of Implementation**

1. Coordinate (correspondence/meeting) with the Principal of Vocational High School (SMK) Pelayaran, North Jakarta regarding the PkM program that will be carried out by lecturers, ITL Trisakti students.
2. Coordinate (correspondence/meeting) with the Principal of Vocational High School (SMK) Pelayaran, North Jakarta regarding the PkM plan of ITL Trisakti lecturers and students.
3. Prepare presentation materials, videos, infocus, materials, gifts, etc.

### **2. Outcomes and Achievement Targets**

1. Increase awareness of health protocol services to public transportation users.
2. Increase public transportation users' concern for health protocols.
3. Improve compliance and discipline of public transportation users with health protocols.
4. Improve policy makers to be able to provide detailed explanations of theoretical concepts and reality that can be applied in work, can provide motivation, inculcate good ethics and character, so that public transportation users can understand and carry out health protocols with full awareness.
5. Motivate public transportation users to follow health protocols.

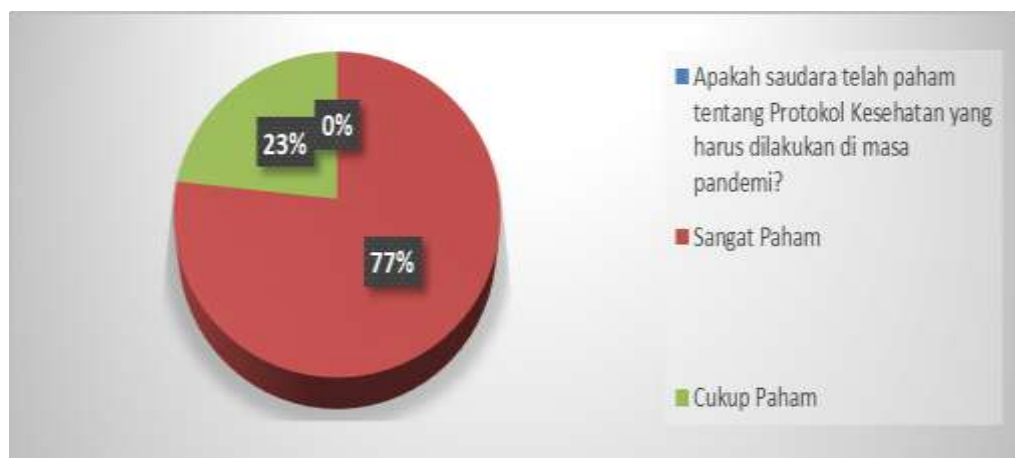
## RESULTS AND DISCUSSION

### 1. Pre-test and post-test results

The socialization of Covid-19 prevention for users of land and sea transportation modes is expected to be able to provide understanding to the user or passenger community to continue implementing health protocols while in the port area as an effort to prevent and break the chain of Covid-19 spread. The number of participants was 43 people, and the socialization was carried out through Zoom media on March 29, 2022, the resource person was a lecturer at the Trisakti Institute of Transportation and Logistics with participants from the North Jakarta Shipping Vocational High School (SMK). The material presented was the socialization of health protocols to public transportation users. Before the socialization was carried out, a pre-test was carried out first, then after the activity was completed, a post-test was carried out to find out how much the participating students received direction from the socialization activity.

#### 1.1. The results of the pre-test that has been conducted with questions that have been distributed to all participants are as follows:

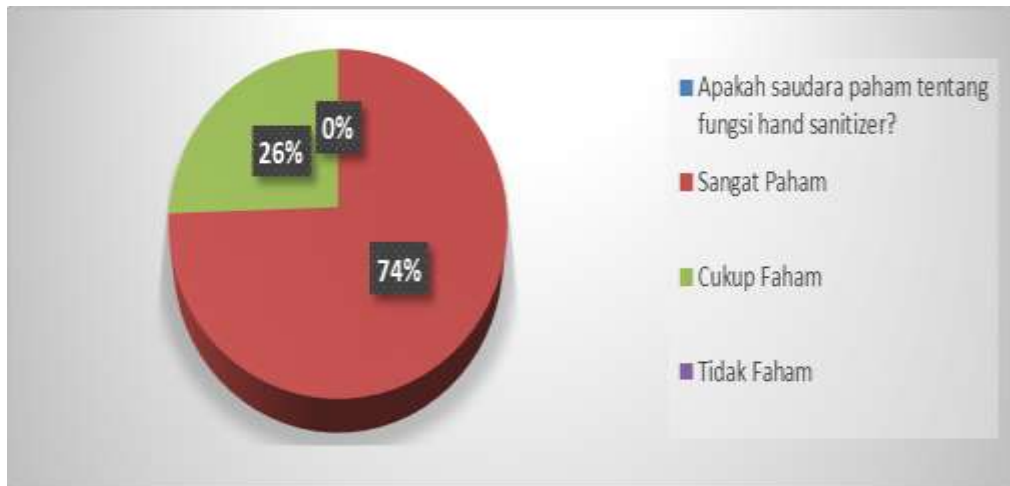
1. Do you understand the health protocols that must be carried out during a pandemic?



Picture 1. Health Protocols that Must be Carried out During the Covid-19 Pandemic

From the results that have been processed, those who answered that they understood were 77% and those who answered quite understood were 23% and those who did not understand were 0%. Thus it can be concluded that before the socialization activities were carried out, the majority already understood the health protocol.

2. Do you understand the function of hand sanitizer?



Picture 2. Function of *Hand Sanitizer*

From the results that have been processed, those who answered that they understood were 74% and those who answered quite understood were 26% and those who did not understand were 0%. Thus it can be concluded that before the socialization activities were carried out the majority already understood the health protocol.

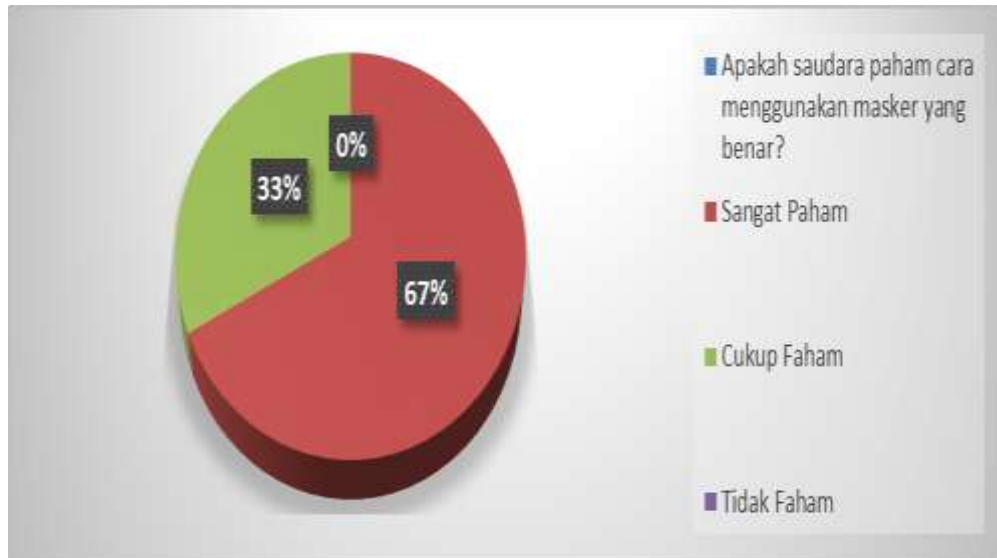
3. Do you understand how to use hand sanitizer and wash your hands properly?



Picture 3. The Function of Hand Sanitizer and how to Wash Your Hands

From the results that have been processed, those who answered that they understood as much as 70% and those who answered quite understood as much as 30% and those who did not understand as much as 0%. Thus it can be concluded that before the socialization activities were carried out the majority already understood the health protocol.

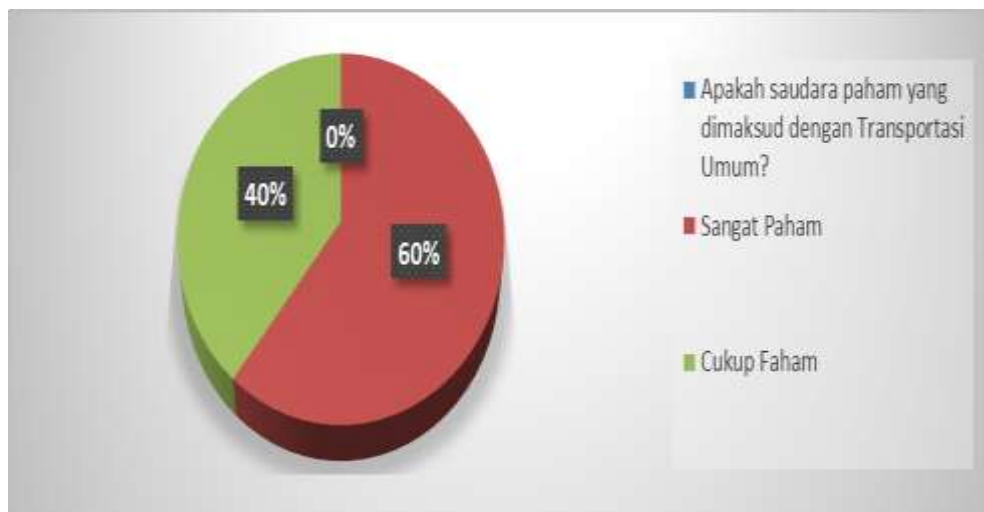
4. Do you understand how to use a mask correctly?



Picture 4. How to Use the Mask Correctly

From the results that have been processed, those who answered that they understood were 67% and those who answered that they understood enough were 33% and those who did not understand were 0%. Thus it can be concluded that before the socialization activities were carried out, the majority already understood the health protocol.

5. Do you understand what is meant by public transportation?

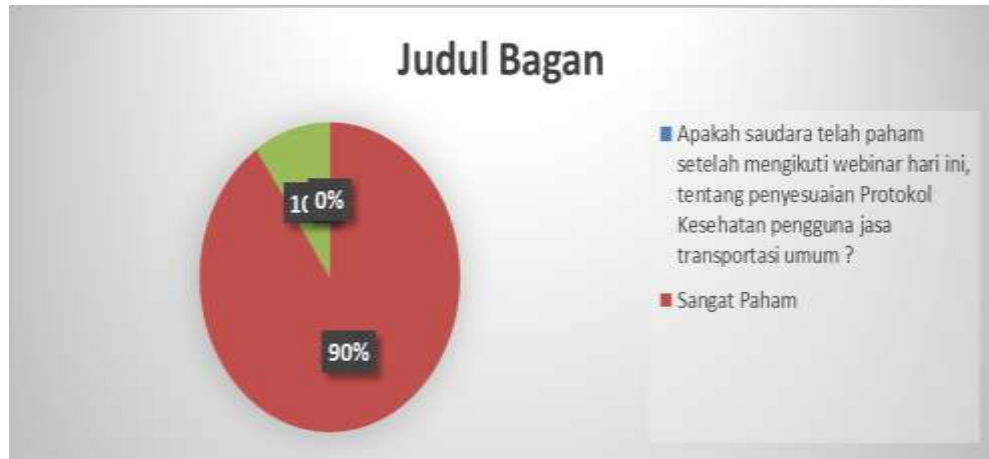


Picture 5. Understanding of Transportation

From the results that have been processed, those who answered that they understood as much as 60% and those who answered quite understood as much as 40% and those who did not understand as much as 0%. Thus it can be concluded that before the socialization activities were carried out, the majority already understood the health protocol.

**1.2. The results of the post-test that has been carried out with questions that have been distributed to all participants are as follows:**

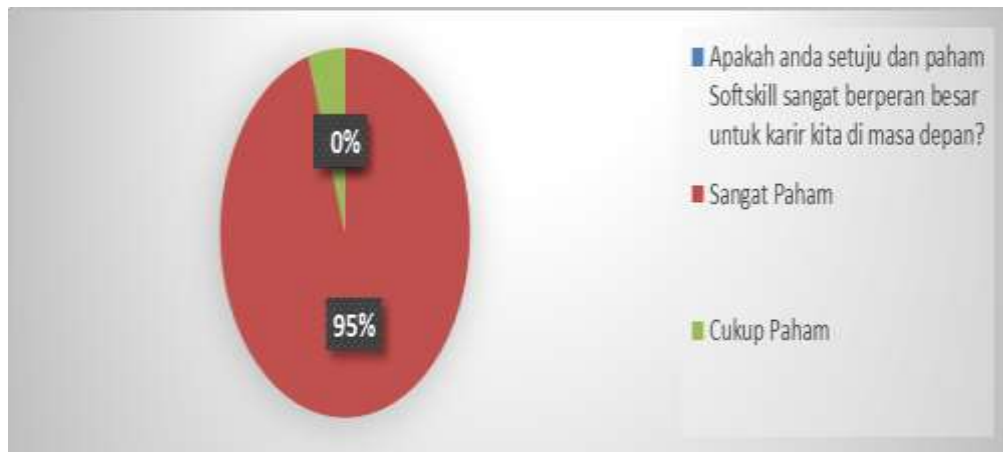
1. Do you understand after participating in today's webinar, about adjusting the Health protocol for users of public transportation services?



Picture 6. Health Protocol Adjustments

From the results that have been processed, those who answered that they understood were 90% and those who answered that they understood enough were 10% and those who did not understand were 0%. Thus it can be concluded that before the socialization activities were carried out, the majority already understood the health protocol..

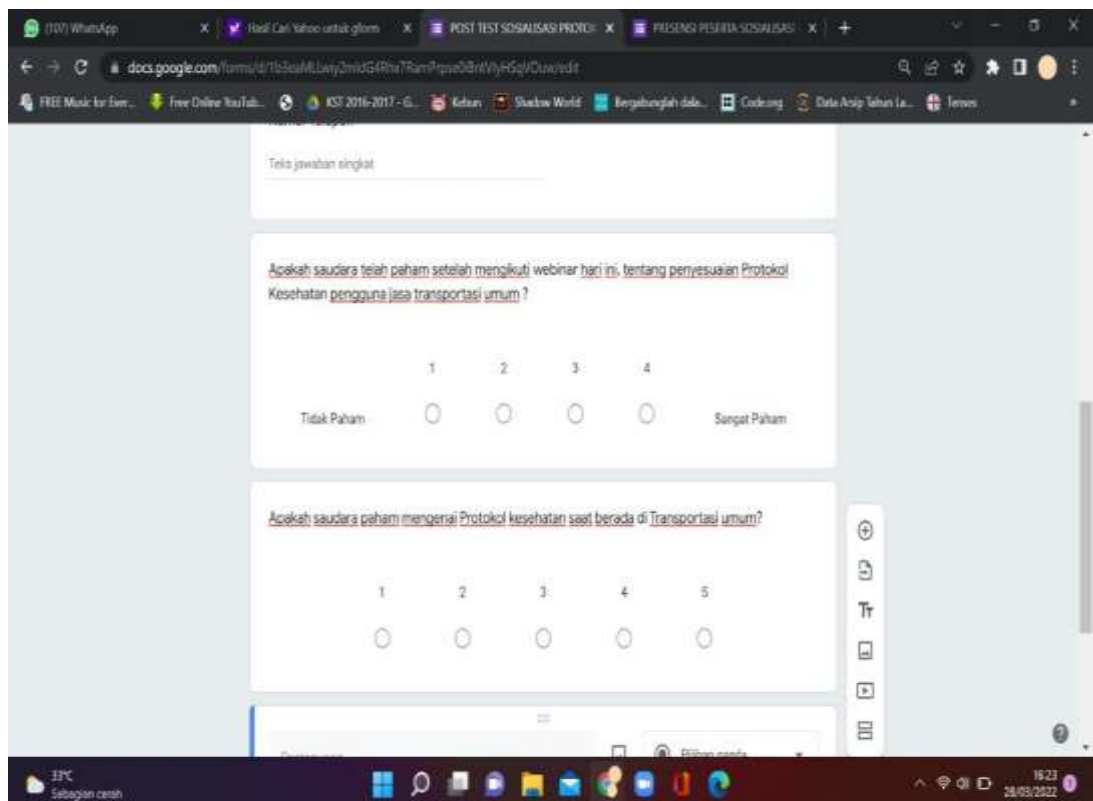
2. Do you agree and understand that soft-skills play a big role in our future career?



Picture 7. Understanding of Soft-Skills

From the results that have been processed, those who answered that they understood as much as 95% and those who answered quite understood as much as 5% and those who did not understand as much as 0%. Thus it can be concluded that before the socialization activities were carried out, the majority already understood the health protocol.

## 2. Socialization Activities



INSTITUT TRANSPORTASI DAN LOGISTIK PRISAKTI

**SOSIALISASI PROTOKOL KESEHATAN TERHADAP PENGGUNA TRANSPORTASI UMUM DIMASA PANDEMI COVID-19 KEPADA PARA SISWA SEKOLAH MENENGAH KEJURUAN (SMK) PELAYARAN JAKARTA UTARA SELASA 29 MARET 2022**

**Agenda Acara**

**Dresscode : Batik Corak Bebas**

Waktu	Item	Penanggung Jawab
08.30 - 08.35	MC+Moderator Membuka Acara Memperkenalkan diri	Ibu Indriyati
08.35 - 08.40	Pembacaan Doa	Bp Sulistya Pribadi
08.40 - 08.50	Sambutan Kepala Sekolah	
08.50 - 08.55	Sebelum pemaparan Materi MC memberikan narasi tujuan dr pelaksanaan PKM dan terkait Tema yang diangkat.	MC
08.55 - 09.20	Pemaparan Materi 1 <i>(akan dibacakan cv dahulu oleh MC)</i>	Ibu Sonya Sidjabat
09.20 - 09.25	Kesimpulan dari Materi	MC
09.25 - 09.45	Pemaparan Materi 2 <i>(akan dibacakan cv dahulu oleh MC)</i>	Bp Sulistya Pribadi
09.45 - 09.50	Kesimpulan dari Materi 2	MC
09.55 - 09.55	Menjawab Pertanyaan peserta Sambil Bertanya Ketika Pemaparan Materi (Melalui Kolom Chat)	Peserta
10.00	KESIMPULAN & PENUTUP	MC

**PRE-TEST**

Apakah sudah ada pemahaman tentang Protokol Kesehatan yang harus dilakukan di masa pandemi?\*

1 2 3 4

Tidak Pahaman     Sangat Pahaman

Apakah sudah ada pemahaman tentang fungsi hand sanitizer?\*

1 2 3 4

Tidak Pahaman     Sangat Pahaman

Apakah sudah ada pemahaman cara mencuci tangan yang benar dan mencuci tangan dengan baik?\*

1 2 3 4

Tidak Pahaman     Sangat Pahaman

Apakah sudah ada pemahaman cara menggunakan masker yang benar?\*

1 2 3 4

Tidak Pahaman     Sangat Pahaman

28°C  
Hujan sedang

27/03/2022

Prokes PSBB and PPKM policies need to be implemented together including in the transportation sector. Since the outbreak of the Covid-19 Epidemic in early 2020 in the form of PSBB (Large-Scale Social Restrictions) and also PPKM (Enforcement of Restrictions on Community Activities) policies with several levels are intended to reduce the risk of spreading this virus by looking at existing indicators, also related to the interests of society in general. Therefore, the application of this policy is very dynamic.

It is inevitable that in this epidemic emergency that befalls the entire world, we must comply with these Government Regulations and Policies, because:

- For the health and safety of all of us.
- The government knows better.
- This condition must be faced together in a compact manner, not individually.
- There is a law that regulates this, if we violate it, it can have legal consequences..

The Prokes Law then regulates various sectors of community activities, including the transportation sector, including :

- Ministry of Transportation issued Permenhub Nomor 41 Tahun 2020 tentang Perubahan atas Permenhub Nomor 18 Tahun 2020 on Transportation Control in order to prevent the spread of Covid-19 on June 8, 2020.
- Circular Letter of the Task Force for the Acceleration of Covid-19 Handling Number 7 of 2020 concerning Criteria and Requirements for People's Travel during the Adaptation of New Habits Towards a Productive and Safe Covid-19 society.
- Transportation control covers all modes, both land transportation (private vehicles and public transportation including ASDP), sea, air and railways.

Passengers of public transportation and private vehicles, operators of transportation facilities and infrastructure must implement health protocols.

Health protocols should be something that should be focused on during the ongoing Covid-19 pandemic.

Here are some factors that cause someone not to implement the Covid-19 health protocol due to:

1. Their lack of understanding of the dangers of the disease and the benefits of treatment and the large barriers to accessing health. The government has a big role to play here. Communities lack an understanding of how susceptible they are to contracting Covid-19, how severe the disease is, what the benefits of prevention are, and a lack of guidance on how to act.

2. Communities face multiple barriers to accessing health facilities.

If people have a good perception of their vulnerability, the dangers of the disease, the benefits of their prevention efforts, and have instructions for action and minimal barriers, then self-efficacy can be built.

Confidence in one's ability and capability to carry out health protocols can be fostered by looking at one's past health achievements; seeing the success of others (if others can do it, then so can I); being firm with oneself; and eliminating emotional attitudes and setting goals.

Public compliance is key to success. The government has recently been vocal about easing restrictions and has issued protocols for what it calls a "new normal".

Public compliance is becoming increasingly important. Efforts to build public awareness must be increased in various ways.

Among them, first, by conducting more effective communication to the grassroots, through various media and methods in accordance with the diversity of age, education and community culture/local wisdom.

Second, a clearer and more targeted campaign so that the community has a common view to make efforts to prevent and control diseases; instead of some obeying and some violating so that all efforts are wasted.

Campaigns to build optimism that Indonesia can face Covid-19 also need to be created and more strongly socialized.

Third, facilitate access to health with clear and continuous information so that people can quickly carry out independent examination, treatment and isolation measures when infected..

Fourth, consistent policies that do not confuse the community

## **CONCLUSIONS AND RECOMMENDATIONS**

### **CONCLUSIONS**

The socialization of Covid-19 prevention at various meeting points between land and sea transportation modes is expected to be able to provide understanding to students and students who are users or passengers of public transportation to continue implementing health protocols as an effort to prevent and break the chain of Covid-19 spread. Some protocols for preventing Covid-19 transmission in public areas include users of Land, Sea and Air Transportation. Schools as educational institutions also need to develop a culture of discipline towards the health protocol of implementing 5M (wearing masks, washing hands, maintaining distance, staying away from crowds, limiting mobilization and interaction). Socialization of Health Protocols for the Use of Public Transportation at the North Jakarta Vocational High School (SMK) Shipping during the Covid-19 Pandemic in 2021.

This socialization activity was carried out online using the zoom application because the world is currently being hit by the Covid-19 pandemic which does not allow us to carry out this activity face-to-face. Discussion or question and answer

session was one of the most awaited sessions because participants enthusiastically asked questions related to health protocols for the use of public transportation that they did not know. It is hoped that after participating in this activity, socialization participants can apply health protocols in using public transportation.

Both speakers presented their material in a very straightforward, simple and relaxed manner. There was interaction between the students and the two speakers so that there was a very interactive and communicative two-way communication. The material conveyed by the two speakers was very clear that it could be digested or there was an achievement / absorption by the participants of the Shipping Vocational High School (SMK) students who were present.

Mrs. Hetty Harlisa Prasasti, SE, Mpd as the principal of SMK Pelayaran North Jakarta really welcomed this PkM activity and the implementation time was right with the new school year that had just started. The effectiveness and enthusiasm of the students for the material presented was lively, this can be seen from the interactive discussion of the student participants and took place very lively.

#### RECOMMENDATIONS

This activity is a positive activity so that in the future the University or the School can make this activity one of the routine activities, plus if this socialization activity can bring in other speakers, for example from psychologists.

This socialization activity should be carried out continuously so that the cultural roots of the Indonesian nation, which is famous for its hospitality, are not eroded by the times and global modernization.

TLM as a unique and iconic added value of ITL Trisakti needs to continue to be disseminated to the wider community because it has good values that we really need to continue to develop together, which is full of enthusiasm to always be ready to welcome changes as well as the spirit to compete with each other in goodness.

The role of the school and the students of SMK Pelayaran can also play an active role in supporting the school program as a preparation for later becoming part of Indonesian society, by, among others, considering the following points.

#### ACKNOWLEDGMENT

Thanks be to God, for His blessings and grace, we were able to complete the community service activity and its reporting as a form of accountability for the activity.

The Socialization of Health Protocols for Public Transportation Users during the Covid-19 Pandemic at the North Jakarta Vocational High School (SMK) Shipping in 2021, took place in an orderly, smooth and successful manner. This socialization is very important to be known and instilled in students because health protocols in facing the new-normal era must still be carried out with discipline in order to prevent the spread of Covid-19 in Jakarta, especially raising the awareness of students who use Public Transportation to always obey health protocol rules.

We would like to take this opportunity to thank:

1. Rector of Trisakti Institute of Transportation and Logistics and Director of P3M Trisakti Institute of Transportation and Logistics who have been pleased to support this activity;
2. Head of the North Jakarta Vocational High School (SMK) Mrs. Hetty Harlisa Prasasti, SE, Mpd and her staff who have facilitated and given permission to carry out this activity; Para Siswa Sekolah Menengah Kejuruan (SMK) Pelayaran Jakarta Utara;
3. Student of Trisakti Institute of Transportation and Logistics, Karen;
4. All parties who have participated and helped this socialization activity so that it runs well and hopefully it will be useful for all of us.

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